

MADISON COUNTY ROAD DEPARTMENT

NOVEMBER 2016

SERVICE REQUEST SCHEDULE

Service Request Schedule Summary

Open Requests

Req #	Dates	Type / Priority	Assignee / Department	Caller / Address	Location / District	
22073	01/25/16 11/10/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Burden, Carolyn Shrock Rd Shrock Rd District 3
Stated that ditch is not draining, water just sits there it doesn't have anywhere to flow; both sides of her driveway and road.						
22134	02/03/16 11/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline Caroline Blvd District 4
Need rip rap on a drainage pipe at Caroline Blvd and Belle Pointe						
22136	02/03/16 11/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Lake Caroline Caroline Blvd District 4
Poor drainage on Caroline where detention pond is located. Culvert is too small or needs additional culvert, road over flow or this, you may have some other solution						
22146	02/04/16 11/10/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Brown Cleo Clark Rd Cleo Clark Rd District 4
Caller stated that ditch and culvert needs cleaning out, water not draining						
22186	02/12/16 11/10/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Filista, Sammy N. Livingston Rd Greens Crossing Rd District 3
Needs ditching starting at Greens Crossing Rd @ North Livingston Rd. Alice Ln needs ditching also.						
22190	02/16/16 11/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Pearson, Janice W Sowell Rd W Sowell Rd District 1
Dead end of W Sowell Rd ditches needs cleaning out						

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22199	02/16/16 11/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.3 O-to-C	Drainage Medium Priority Culverts clogged up, needs cleaning out	Brown, Shirley Road Maintenance	Sledae, Scott Arrington Dr Arrington Dr District 3
22260	02/29/16 11/10/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority Drainage ditch needs to be checked.	Brown, Shirley Road Maintenance	Steen, Gerald Hickory Rd Hickory Rd District 1
22267	02/29/16 11/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Other Medium Priority Stated that culverts and ditches needs cleaning out on Woods Lake, ditches holding water	Brown, Shirley Road Maintenance	Tidwell, Susan Lake Ridge Circle Lake Ridge Circle District 1
22294	03/04/16 11/17/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority Caller stated that the ditch behind her house is holding water and that an old oak tree has fallen in it, she needs someone	Brown, Shirley Road Maintenance	Stennett, Rachel Rhodes Ln Rhodes Ln District 1
22346	03/11/16 11/16/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority Creek flooded due to culvert on one end is stopped up, rain has washed dirt into ditch causing it not to drain on one end	Brown, Shirley Road Maintenance	Wade, Ray Lottville Rd Lottville Rd District 5
22348	03/11/16 11/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority corner of Wildwood Dr culvert is stopped up causing the street to flood	Brown, Shirley Road Maintenance	Cox, Ronnie Wildwood Dr Wildwood Dr District 1

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22360	03/15/16 11/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Davis, Pauline Hawkins Thyompson Ln District 4
Ditches stopped up on both sides, and requesting for more dirt on culvert						
22383	03/21/16 11/24/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Carter, Yalonda East Ridge Cir District 3
caller stated that ditch/drainage is stopped up behind her house and that it's on the COUNTY right away						
22484	04/06/16 11/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Ziglar, Eddie Rabbit Run Rd District 4
Ditch needs ditching at corner of Johnson Line Rd and Rabbit Run Rd. It is holding water not flowing.						
22525	04/13/16 11/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Whalen, George O C Hunter Rd District 4
Ditch is stopped up in front of Fairview Park causing under his house to flood: Requesting to have ditch across the road						
22529	04/13/16 11/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Ezra, Mr. Rocky Hill Rd District 5
Had a customer call reporting problems with a drainage ditch stopped up or backed up 5 or 6 feet. He said it is at the chnty issues and I just tell him I will pass it on. Haha. I told him I would contact forward the message on to you guys along w						
22559	04/18/16 11/18/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wolfe, David King Ranch Rd District 4
Requesting ditch be cleaned out because of mudslide and is flood the front vard						

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22577	04/20/16 11/18/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	King, Mildred Gus Green Rd	Gus Green Rd District 3
Water running from the road is running onto property flooding. Also has concerns for creek running under road unto prc							
22801	05/25/16 11/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Lynn, Stanley Eagles Nest Cir	Eagles Nest Cir District 2
Having drainage problems when the water flows down, it doesn't go into the sewer							
22861	06/06/16 11/07/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Perry, Catherine Gus Green Rd	Gus Green Rd District 3
Ditch is washing out into the road							
22938	06/23/16 11/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Boldin, Martha Adams Ln	Adams Ln District 5
Requesting some ditching be done on the ditches in front of house because of flooding under house							
22988	07/01/16 11/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bouldin, Jessie Catlett Rd	Catlett Rd District 3
Water is washing across the street at this address washing out the driveway.							
22992	07/05/16 11/03/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Mowing Medium Priority	Brown, Shirley Road Maintenance	Unknown McElroy Smith Rd	McElroy Smith Rd District 4
Road needs cutting							

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23058	07/25/16 11/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Loston, Martha North Old Canton Rd District 1
At this address on both sides an ditch needs dugging						
23064	07/27/16 11/15/16	Request Schedule Closed	Durations 0.0 S-to-C 0.1 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Bennett, Bernard Catlett Rd District 3
Requesting to have ditch and culvert cleaned so water can flow better across from Tyler Ln						
23078	08/02/16 11/03/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Martin, Don Cedar Ridge Drive District 5
culvert not draining and ditches hold water; needs to be cleaned out on both sides.						
23119	08/10/16 11/04/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Speaks, Louis Crescent Lake Drive District 2
Needs gravel over driveway. Need to come in on Woods Lake Drive.						
23126	08/10/16 11/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Caller Daughtrev Drive District 4
Said ditching needed on Daughtrev Drive and Old Jackson Rd						
23135	08/11/16 11/17/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Watras, Rob Grown Williams Rd District 5
Driveway has washed away due to when it rain the water flows down in driveway, causing the gravel to wash away, and h tate that we are accountable for WM						

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23146	08/15/16 11/21/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority Road Maintenance Needs gravel at end of driveway	Brown, Shirley Road Maintenance	Pitts, Jonathan Tyson Rd Tyson Rd District 5
23163	08/18/16 11/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority Road Maintenance Culvert and ditch needs digging out, causing yard to flood	Brown, Shirley Road Maintenance	Thomas, Barbara Pleasant Git Rd Pleasant Git Rd District 5
23170	08/18/16 11/29/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority Road Maintenance Requesting for asphalt or gravel on driveway due to everything has washed away, he stated that this was an ongoing pro	Brown, Shirley Road Maintenance	Johnson, Andre Hill Rd Hill Rd District 4
23171	08/18/16 11/14/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority Road Maintenance drainage ditches all along road are stopped up and it makes her yard flood.	Brown, Shirley Road Maintenance	Edwards, Regina South Deerfield Drive South Deerfield Drive District 1
23202	08/24/16 11/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert, and ditch stopped up	Brown, Shirley Road Maintenance	Gordon, James St Charles St St Charles St District 4
23204	08/24/16 11/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority Road Maintenance Culvert, ditch needs digging out, causing the water not to drain out	Brown, Shirley Road Maintenance	Bennett, Linda Catlett Rd Catlett Rd District 3

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23209	08/25/16 11/24/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Wilson, John North Old Canton Rd	North Old Canton Rd District 1
Ditch needs cleaning out, 50 feet before you get to the creek, west side of property at this address							
23229	08/29/16 11/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Unknown, Steven Dees Dr	Dees Dr District 4
Ditches need cleaning out							
23230	08/29/16 11/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Low Priority	Brown, Shirley Road Maintenance	Gaines, Carla Fox Hollow	Fox Hollow District 1
She said we came out and dug out her ditch. Now the ditch is too deep and steep for her to mow and water is standing i							
23244	08/31/16 11/28/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Tim St. Davids Way	St Davids Way District 1
High area needs to be cut so ditch drains better.							
23253	09/01/16 11/04/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Brown, Mr. McDougal Rd	McDougal Rd District 4
Needs culvert replaced because it is sinking down.							
23279	09/08/16 11/09/16	Request Schedule Closed	Durations 0.0 S-to-C 0.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Cummins, Teresa Ramaaq Rd	Ramaaq Rd District 4
Needs gravel, stated that the road is washing out by the pond an it's very dangerous							

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23315	09/19/16 11/18/16	Request Schedule Closed	Durations 0.0 S-to-C 34.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Vance, Billy Strona Rd	Strona Rd District 1
Needs ditch cleaned out and mowed.							
23320	09/20/16 11/21/16	Request Schedule Closed	Durations 0.0 S-to-C 33.9 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Bloodworth, Jim American Way	American Way District 3
Has an erosion problem property that he is wanting to build off of Gluckstadt and Distribution Dr also wanted to know h							
23322	09/21/16 11/21/16	Request Schedule Closed	Durations 0.0 S-to-C 33.0 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Porter, Johnnie Coker Rd	Coker Rd District 3
needs her culvert unstopped.							
23330	09/22/16 11/22/16	Request Schedule Closed	Durations 0.0 S-to-C 32.0 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Jones, Doug Gatlin Lane	Gartin Ln District 3
There is a ditch at the corner of Gatlin Lane and Northshore Boulevard which needs to be cleaned out so we can do a bet							
23332	09/23/16 11/18/16	Request Schedule Closed	Durations 0.0 S-to-C 31.2 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Herrin, Jim 606 Stribling Rd	Stribling Rd District 3
Need gravel for culvert							
23358	09/29/16 11/17/16	Request Schedule Closed	Durations 0.0 S-to-C 24.9 O-to-C	Culvert Repair Medium Priority	Brown, Shirley Road Maintenance	Osbourne, Zach Holmes Hollow Ln	Holmes Hollow Ln District 5
Everything has washed away on and around the culvert, hard to go in and out							

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23366	10/04/16 11/22/16	Request Schedule Closed	Durations 0.0 S-to-C 20.2 O-to-C	Drainage Medium Priority	Brown, Shirley Road Maintenance	Miller, Callie W Sowell Rd District 1
Called request some one come out to check the creek on road is flooding property ; and water is stnding						
23367	10/04/16 11/03/16	Request Schedule Closed	Durations 0.0 S-to-C 20.0 O-to-C	Gravel Medium Priority	Brown, Shirley Road Maintenance	Brame, Robert Kearney Park Road District 4
Needs gravel at end of driveway.						
23388	10/11/16 11/11/16	Request Schedule Closed	Durations 0.0 S-to-C 12.9 O-to-C	Ditching Medium Priority	Brown, Shirley Road Maintenance	Goodwin, Peaqv Sowell Rd District 1
Water not flowing through ditch on both sides of the road, it's baqqing up on both sides of the Taylors's property						
23424	10/24/16 11/08/16	Request Schedule Closed	Durations 0.0 S-to-C 0.2 O-to-C	Pot Holes Medium Priority	Brown, Shirley Road Maintenance	Hunter, Beatrice Mcdougal Rd District 4
Potholes on the road next to driveway on gravel part of road						

Open Requests: 52 **0.00 S-to-C Average Duration**
4.78 O-to-C Average Duration

Total Requests: 52 **0.00 S-to-C Average Duration**
4.78 O-to-C Average Duration